



## **Compliance Rules Scenario #1**

Your insurance does not require you to meet any specific type of compliance. You may have a sticker on your machine about using the PAP device 4 hours or more. While it isn't a requirement for your particular insurance, we do not want people to have the best chance for success. That's why our office will be in contact with you throughout your initial 90 days if we see you are having trouble to provide help if we can.

In the event you ever switch your primary insurance, please let us know. Your new insurance will require a new rental period to begin and you may be subject to different compliance requirements.

Lastly, our office will call contact you every 90 days via text or phone to let you know what supplies you are eligible for and those are available for pickup, delivery and in some cases, we will ship them to you.

If you have any questions regarding compliance, you can call the office to discuss with any member of the Intake Team.